



SUPPLIERS EVALUATION OF GOODS

In accordance with ISO 9001:2015, Ferlito hereby informs its suppliers that they will be subject to an evaluation.

The evaluation will focus on the following parameters:

- Price;
- Commercial/technical service;
- Compliance with delivery deadlines;
- Stock availability;
- Innovation;
- Complaint resolution;
- Complaints due to supply.

These parameters are rated from 1 to 5 (1-Poor; 2-Insufficient; 3-Sufficient; 4-Good; 5-Very Good).

At the end, the average of the 6 parameters will be calculated, and the supplier is considered valid if the score is equal to or greater than 2.5 (50%).



TRANSPORT SUPPLIERS EVALUATION

In accordance with ISO 9001:2015, Ferlito hereby informs its suppliers that they will be subject to an evaluation.

The evaluation will focus on the following parameters:

- Price;
- Availability;
- Delivery performance;
- Number of complaints.

These parameters are rated from 1 to 5 (1-Poor; 2-Insufficient; 3-Sufficient; 4-Good; 5-Very Good).

At the end, the average of the 6 parameters will be calculated, and the supplier is considered valid if the score is equal to or greater than 2.5 (50%).